

GLENEAGLE

COACH TOURS KILLARNEY



GLENEAGLE COACH TOURS 2024

HOSPITALITY BY NATURE

Welcome to our 2024 BROCHURE





GLENEAGLE GROUP & TRAVEL IRELAND COACHES - PEACE OF MIND

Gleneagle Coach Tours is part of the Gleneagle Group which has almost 70 years of travel and hospitality experience. The group offers a choice of 4-star hotels, self-catering properties along with the INEC Arena in Killarney.

Previously the Gleneagle Group partnered with Ulsterbus Tours successfully. Following the closure of Ulsterbus Tours, Gleneagle Coach Tours decided to continue the Belfast to Killarney and Bantry Tours. You can still enjoy the same great Kerry Highlights Tour and Wonders of West Cork Tour as done so in previous years. (Formally **Ulsterbus Tours** Killarney and Cork Tours).

Travel Ireland Coaches is one of Northern Ireland's leading coach operators with over 15 years of experience. A fleet of luxury vehicles are on offer along with a professional approach to group travel. The group offers the highly successful Belfast Sightseeing Tour, golf transfers and full itinerary planning.



EASY WAYS TO BOOK

1. Call in and book directly at The Irish Tours Ticket Office, 10 Great Victoria St, Belfast.
2. Phone 02890 310101 and speak to one of our reservations team.
3. Email your request to info@irishtourtickets.com.

BOOKING OFFICE:
7 days per week.

KERRY HIGHLIGHTS TOUR AND GLENEAGLE HOTEL

Experience the best of Killarney and County Kerry with a sightseeing tour to Southwest Ireland.

Staying in the famous Gleneagle Hotel means a host of facilities and great entertainment await. During your tour, guests visit the stunning Wild Atlantic Way coastline, the wonders of Killarney National Park and some of the quaint seaside towns of County Kerry.

The Gleneagle Hotel has welcomed guests to Killarney for over six decades and is one of Ireland's most popular hotels. Each newly refurbished bedroom has modern amenities along with complimentary Wi-Fi internet and tea/coffee making facilities. Guests also enjoy complimentary access to the Aquila Club pool and leisure centre. There are new treatment rooms, a hair salon, an extensive gift shop and a frequent shuttle bus service to Killarney town centre.

Your Itinerary (January to mid-November)

INCLUDED – ALL YEAR:

- :: Local pick up and drop off points
- :: Luxury coach transfers and day tours
- :: 4 star accommodation with breakfast
- :: 3-course dinner daily
- :: Entertainment nightly



DAY 1

Arrive at the Gleneagle Hotel for early evening. Welcome drink on arrival. Dinner is served in the restaurant followed by guest entertainment.

DAY 2

Enjoy breakfast and depart for a day tour to the famous town of Dingle, journeying along the coast and through the quaint villages of county Kerry. After some free time in Dingle continue to see Slea Head and Coumeenole Beach. Pass through Dunquin and Ballyferriter with amazing views onto the Blasket Islands. Return to the hotel for a 3 course dinner and lively entertainment.

DAY 3

After a good nights' rest, enjoy a lazy breakfast in the restaurant. Today is a free day to relax and explore Killarney. Or take some time in the hotel to enjoy the leisure facilities, maybe some lunch and a stroll – the day is yours!

OR

An optional half-day tour to Muckross House & Gardens including admission to Muckross House for a guided tour (Must be booked in advance with Guest Relations – additional charge). Enjoy some time at the craft shop and café. Take some time to enjoy the hotel leisure facilities, maybe some lunch in the bar or a stroll around the local area - the day is yours!

DAY 4

After breakfast depart for a full day tour of the Ring of Kerry Tour to explore the Wild Atlantic Way. View some of Ireland's most dramatic seascapes and coastal scenery. See the Skellig Islands, an UNESCO Heritage Site and visit colourful seaside towns with time for photos, shopping and lunch. Continue through Waterville, Cahersiveen, Killorglin and Killarney. Return to the hotel for dinner and entertainment afterwards.

DAY 5

(Six day tour)

A free day for final souvenir shopping or time to yourself. The coach will drop guests to Killarney town where you can explore Knockreer Estate, Killarney House or St Mary's Cathedral. Return to the hotel for dinner and entertainment.

DAY 6

(Six day tour)

Departure.

ARRIVE	NIGHTS	PRICE	SINGLE SUPP.
JAN '24			
Sun 21	5 Nights	£435	£25
Mon 29	4 Nights	£349	£25
FEB '24			
Sun 18	5 Nights	£435	£25
Mon 26	4 Nights	£349	£25
MAR '24			
(COUNTRY MUSIC FESTIVAL 3RD - 8TH) (SOCIAL DANCING 11TH - 15TH)			
Sun 03	5 Nights	£435	£25
Mon 11	4 Nights	£349	£25
APR '24			
(COUNTRY MUSIC FESTIVAL 28TH - 2ND)			
Sun 14	5 Nights	£479	£25
Mon 28	4 Nights	£389	£25
MAY '24			
Sun 26	5 Nights	£479	£25
JUN '24			
Mon 03	4 Nights	£420	£27
Sun 09	4 Nights	£420	£27
Mon 17	4 Nights	£420	£27



CHRISTMAS CRAICER BREAKS

Enjoy a 4-night pre-Christmas break to Killarney. Additionally, there are tours and shopping trips to Cork, Tralee and Killarney along with a gala festive dinner on one evening.

ARRIVE	NIGHTS	PRICE	SINGLE SUPP.
DEC '24			
Sun 01	4 Nights	£369	£25
Sun 08	4 Nights	£369	£25
Sun 15	4 Nights	£369	£25

ARRIVE	NIGHTS	PRICE	SINGLE SUPP.
JUL '24			
Mon 01	4 Nights	£439	£30
Sun 07	5 Nights	£545	£30
Sun 14	4 Nights	£439	£30
Sun 21	5 Nights	£545	£30
AUG '24			
Sun 11	5 Nights	£569	£35
Mon 26	4 Nights	£459	£35
SEPT '24			
Sun 01	5 Nights	£499	£30
Mon 30	4 Nights	£399	£30
OCT '24			
Sun 13	4 Nights	£385	£27
Mon 21	4 Nights	£385	£27
NOV '24			
Sun 03	4 Nights	£369	£25
Sun 17	4 Nights	£369	£25
Sun 24	4 Nights	£369	£25



CHRISTMAS IN KILLARNEY

(23rd – 27th December)

*Celebrate Christmas in Killarney at the Gleneagle Hotel and relax over 4 nights including Christmas Day and the 26th December. Festive dining on all days, live entertainment and a wonderful Christmas itinerary awaits. Contact us for more details.

ARRIVE	NIGHTS	PRICE	SINGLE SUPP.
DEC '24			
Mon 23	4 Nights	£639	£35

THE WONDERS OF WEST CORK AT THE MARITIME HOTEL

West Cork is 'A place Apart' where nature sets the pace to life. The beautiful southwest of Ireland blends stunning Atlantic Ocean scenery with bustling fishing towns, great food and friendly hospitality. Guests can visit Skibbereen, Schull, and Mizen as part of this tour while staying at the stylish 4-star Maritime Hotel.

Your Itinerary

- :: Local pick up and drop off points
- :: Luxury coach transfers and tours
- :: Accommodation with breakfast
- :: Dinner daily
- :: Mizen Head Signal Station admission
- :: Free leisure centre access
- :: Entertainment*

*On 2 evenings





DAY 1

Travel directly from Belfast to Bantry with comfort stops along the way. Enjoy a 3-course dinner in the Ocean Restaurant.

DAY 2

Today explore the Beara Peninsula, taking in the mountainous Healy Pass – one of the most spectacular views in Ireland. Pass through the towns of Glengarriff, Eyeries and Allihies. View some of Ireland's most spectacular scenery such as the Atlantic Ocean, Bere Island and Kenmare Bay. Stop along the way for light shopping and lunch. Return later to the hotel for dinner and a free evening.

DAY 3

A free day to explore Bantry town. Take a stroll around the streets of this famous fishing

town and maybe a visit to Bantry House or Whiddy Island. Relax in the hotel and avail of the pool and leisure facilities or a relaxing drink in the bar.

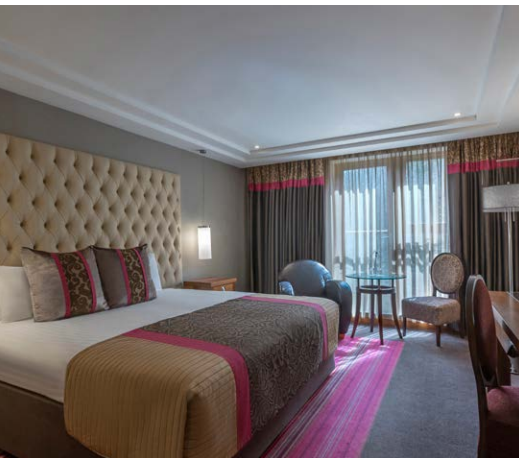
DAY 4

Board the coach for a visit to coastal tour of West Cork. This morning starts with a visit to Mizen Head Signal Station – Ireland's most southwesterly point. Admission to the Station is included.

Journey onwards through the towns and villages of the area such as Ballydehob, Skibbereen, and Roscarberry. Later in the day return to the hotel for dinner in the restaurant and free time

DAY 5

Departure day to Belfast. Enjoy a final hearty breakfast and say goodbyes before boarding the coach to Belfast.



ARRIVE	NIGHTS	PRICE
APRIL '24		
Mon 15	4 Nights	£349
MAY '24		
Mon 06	4 Nights	£375
JUNE '24		
Mon 10	4 Nights	£385
JULY '24		
Mon 08	4 Nights	£395
AUGUST '24		
Mon 26	4 Nights	£395
SEPTEMBER '24		
Sun 30	4 Nights	£375
OCTOBER '24		
Mon 21	4 Nights	£365

£45 SINGLE SUPPLEMENT PER NIGHT

TOURS PICK UP LOCATIONS.

All tours depart from these locations:

Depart from Glengall Street Belfast (side of The Grand Opera House) at 08.30am (Arrive for 08:15).

:: Sprucefield (bus stop in front of Marks & Spenser's) @ 08.45am.

:: Banbridge (top of Kenlis Street) at 09:00am.

:: Five Ways Service Station, Armagh Rd, Newry at 09:15.



1 Glengall Street Belfast.

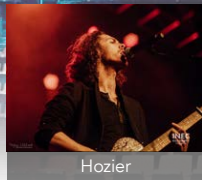
2 10 Great Victoria Street, Belfast.



The Maritime, Bantry.



GLENEAGLE INEC ARENA



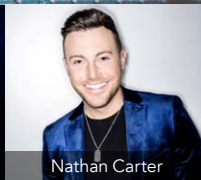
Hozier



Mike Denver



Niall Horan



Nathan Carter



Christy Moore

3 VENUES OF ENTERTAINMENT

STAY UP TO DATE WITH OUR ENTERTAINMENT VIA WWW.INEC.IE

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SKINBEAUTY
@GLENEAGLE

RECHARGE AND REJUVENATE

SkinBeauty at the Gleneagle embodies a blend of face and body treatments expertly delivered in the hotel's boutique, beauty rooms.

To make an enquiry or book now

gleneaglehotel.com

skinbeauty@gleneaglehotel.com

064 6671598

Gleneagle Coach Tours Terms & Conditions:

1. BOOKING AND PAYMENT

- When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 years or older and has the authority to accept these terms of booking
- The guests must pay the required deposit as advertised on the brochure for their booking to be valid. After we receive your booking and required payments, a confirmation of booking with terms and conditions will be issued.
- All monies paid to your booking are held by Gleneagle Coach Tours (the company) or associated agents as payment for tour services. Full payment needs to be made before the advised payment date to ensure the booking is valid. Non-payment of a deposit, balance or outstanding payment will mean cancellation of your place on a tour.
- Guests should always check their confirmation details to ensure you have paid for the correct tour.
- Single occupancy bedrooms are subject to a supplementary charge and this will be highlighted in the brochure or advised when booking.
- Guests can book a place on a tour by paying a deposit for each person named on the booking. Our commitment is always conditional upon the balance of payment being made.
- Payment schedule:
- Deposit of £50pp (non-refundable). A higher deposit may apply if tickets or other pre-paid services are included.
- Balance of payment no later than 4 weeks in advance of departure
- If you book within 4 weeks of departure then the full payment will be taken. If the balance is not paid, we reserve the right to cancel your booking and retain any deposit paid. Further cancellation charges may apply for late cancellation – see Cancellation terms.

2. BROCHURE ACCURACY

Gleneagle Coach Tours make every effort to ensure accuracy of the brochure information and pricing, regrettably errors sometimes occur. You must always

check the price and details of your holiday with us at the time of booking and when you receive your confirmation.

3. IF YOU CHANGE YOUR BOOKING

If, after your confirmation has been issued, you wish to change to another holiday or date we will do our utmost to facilitate a change. This can be communicated by phone but must be submitted in writing as well. An administration fee of £15 per person applies and this is separate to any additional costs or changing to a higher priced holiday. Any requests 4 weeks from departure will not be facilitated and will be treated as a cancellation with the relevant cancellation charges applying.

4. IF YOU CANCEL YOUR BOOKING

If you or any member of your party cancels their holiday at any time then it must be communicated in writing. You must pay the cancellation charges to cover administration costs, cancellation charges administered to the company from suppliers and the potential inability to resell your place. Changing room types as a result of cancellation can increase the cost of your holiday. If your booking includes an additional purchase item such as an upgrade or tickets to an event then these items will be charged at the full retail rate.

PERIOD BEFORE DEPARTURE (CANCELLATION)	CANCELLATION CHARGE
At any time	Deposit only
28 - 18 days	50% of the cost
17 - 8 days	75% of the cost
7 - 1 day	100% of the cost

Guests cancelling due to serious ill health, an immediate family bereavement or force majeure must communicate this to the booking agency at the earliest opportunity. Written confirmation can be requested to support the cancellation request.

5. TRANSFERRING YOUR BOOKING

You can transfer your holiday to another person or persons once the conditions of the booking are met. The transfer must be like for like i.e., an adult place for another adult. An administration cost of £15 applies and if the departure date falls within 4 weeks of departure, then full payment must be made. Transferring the booking is always at the discretion and agreement of the company.

6. ALTERATIONS TO YOUR HOLIDAY BY THE COMPANY

As our holidays are planned months in advance, we hope not to have to make changes to these planned trips but sometimes minor changes have to be done. We reserve the right to do this at any time. We will advise of these changes at the earliest opportunity. If, after booking and before departure, we make a substantial change to your holiday you will have the option of withdrawing from the holiday without penalty. This change includes moving your departure day, a significant change in pick up location (out of county) or changing the hotel designated on the tour itinerary.

All holidays and trips operate if a minimum of places is sold. If the company fails to sell this minimum requirement needed to operate the holiday, then the trip will be cancelled and guests can have a refund or transfer to another holiday under these terms.

7. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday you booked is accurate as described in brochures and marketing materials. Also, the standard of coaches, hotels and tours is of quality with reputable suppliers. If any part of the holiday contract is not provided as promised you may terminate the holiday contract without charge. We are not liable if there are unforeseen or unavoidable actions of a third party not connected with our services or by the non-conformity of another traveler resulting in unavoidable circumstances. We accept responsibility for acts or omissions of our employees and agents. Our liability is limited to a maximum of twice the value of the original holiday.

8. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your driver or guide who will endeavor to put things right. If your complaint can not be dealt with locally then you can put the issues in writing to Gleneagle Coach Tours within 14 days of returning home. Include your booking reference, important information and photos if required.

9. OUR COACHES

Coaches used are hired from reputable coach operators who have been vetted for use. These companies carry public liability insurance and comply with regulations for coach travel. We

don't own our own coaches so we use representative images of these coaches for marketing. Coach type may vary from tour to tour. We reserve the right to substitute coaches in light of lesser or greater tour demand. Single passengers may be required to share a seat with other passengers. The reserving of front seats is not possible. One seat per passenger is standard. Large luggage items must be stored in the hold of the coach. Toilets on coaches are not guaranteed but regular rest stops will be made on your journey.

10. HOTEL FACILITIES

Some hotel facilities maybe withdrawn from use owing to seasonal issues or maintenance so a guarantee is not possible. We will communicate all up-to-date information regarding the removal of a hotel facility as best as possible. Single occupancy bedrooms will be subject to a supplementary charge and this will be listed before you book. There is a limit on the number of single bedrooms available to book on any tour. Dining in hotels is in agreement with the hotel. The tour group will dine at the same time with the usual table format of between 2 and normally up to 8 guests per table.

Entertainment in hotels is stated as included if it is available on the tour. This can be subject to change owing to unforeseen circumstances. The form of entertainment can vary from hotel to hotel. We cannot ensure entertainment with external hotel partners or promoter. The Gleneagle Hotel provides entertainment nightly. Hotel lifts are normally available in all hotels but this may vary slightly from hotel to hotel. If you have requirements for easy access to a lift, please make us aware in advance.

11. LUGGAGE

We request that guests bring no more than one medium sized suitcase weighing no more than 20kgs on their trip. Hand luggage is permitted on board the coach. Luggage should be tagged with names and addresses. Should you suffer loss or damage to luggage you may be able to claim though your travel insurance. Portage is not included however assistance can be offered. You are responsible to ensure your Luggage is brought to the coach on day of departure. We will not accept liability for any left luggage in any Hotel or any costs incurred for its safe return. All Guests must full responsibility of their own personal belongings when

out on day Trips

12. HEALTH AND SAFETY

All guests must take due care of their own and others safety including on the coach, in hotels, restaurants and visitor attractions. Guests who do not adhere to safety requirements maybe refused a place on the tour or removed from the tour. If you have health concerns about travelling, you must check with your Doctor before departing. You should also ensure you have your required medication. Health or mobility concerns need to be advised in advance so arrangements can be made. Smoking is prohibited on the coach and with partner hotels.

13. PICK UP POINTS AND ITINERARIES

- You are responsible for being at your nominated pick-up point on time.
- Pick up points are set and alternative collection points are not an option.
- We advise to be at your pick-up point at least 15 minutes prior to departure.
- The coach will not wait.
- If you need to change pick up location this must be communicated by phone at least 72 hours in advance of the tour commencing.

All itineraries are timed accurately but can be subject to alteration depending on delays or requirements to depart from a given location to keep with the itinerary in question. There is no refund for guests that do not avail or attraction visits, dinner, breakfast or any aspect of the inclusive tour. Some admissions are not included, a clear list of inclusive tour elements will be listed in the brochure.

14. SPECIAL REQUESTS

All special requests must be advised at the time of booking and cannot be guaranteed. The information will be passed to the hotel or tour supplier. Guests requiring a certain room type or facility in their bedroom must make the request in advance and this will be conveyed to the hotel. If you need assistance for your holiday, you must tell us in advance so arrangements, if possible, will be made. If you have dietary requirements this need to be communicated on booking as the hotel might not be able to provide dietary requirements at short notice.

15. PASSENGERS WITH DISABILITIES

We can advise of the best option

for a coach holiday should you have a disability. Some hotels and tour suppliers might not be suitable for guests with disabilities so is essential to read itineraries and conduct research. It is important to inform us at time of booking if you have a disability or need for assistance to ensure the coach tour chosen is suitable. If a passenger requires assistance with mobility, dressing, feeding, etc. then they must be accompanied by a carer or person of responsibility for this. The coach driver or tour manager is not able to provide this service. You are responsible for bringing equipment required such as a walking stick, crutch, etc.

16. PASSENGER BEHAVIOR

While we want all guests to enjoy their holiday you are responsible for your behaviour and conduct while on a tour. Guests who are abusive, violent or destructive will be removed from the tour and the relevant authorities will be informed. We reserve the right to terminate the booking agreement without any refund or obligation to compensate you. The coach driver has the authority to refuse entry to the coach if they form an opinion that you are a danger to other passengers. Guests under the influence or alcohol or drugs and who cause a danger to themselves and others will be refused entry to the coach. Guests are requested to respect the privacy of others when using mobile phones for calls, video and photos.

17. TRAVEL INSURANCE

We recommend all guests have travel insurance in place with a reputable company. We don't supply travel insurance to guests.

18. GDPR (GENERAL DATA PROTECTION Regulations)

We comply with all GDPR requirements and have a full data protection policy which can be requested at any time.



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COACH TOURS KILLARNEY

Contact details for guests booking tours:

Walk In and book direct - open 7 days!

Irish Tour Tickets Office, 10 Great Victoria Street, Belfast, BT2 7BA

Tel: 02890 310101 | Email@: info@irishtourtickets.com